

COROMANDEL

PRODUCT AND ORDER INFORMATION

FABRIC WIDTHS & LENGTHS:

All our fabrics are approx. 132cm wide, with our crewel being embroidered over approx. 126cm with a plain unembroidered selvage of approx. 126cm on either side. As they are entirely handmade, our crewels come in approx. 10m and 20m lengths with occasional 25m pieces available. The handlooms are available in 20-25m lengths.

PATTERN REPEATS & COLOUR MATCHING:

As each design is drawn by hand, pattern repeats can vary slightly from batch to batch. Although all our samples are taken from current batches, we may have more than one batch of a design available at the same time. Therefore, if the pattern repeat and colour matching is critical, we recommend checking the repeat and requesting a stock cutting at the same time as reserving fabric before ordering.

RESERVING AND ORDERING:

Our fabrics can take between 4 and 6 months to make and, although we do our utmost to have stock at all times, this is not always possible. Therefore, we strongly recommend that customers check stock availability and reserve fabric in advance of ordering. This can be done free of charge for 2-4 weeks depending on stock levels.

RETURNS:

STOOLS & LAMPSHADES: as all coffee table stools and lampshades are handmade to order, we do not accept returns unless they are defective and any cancellations must be made within 48 hours of placing an order.

FABRIC: we cannot accept fabric returned which has already been cut, therefore, please inspect the fabric carefully before cutting. As the fabric is completely handmade and hand-washed without the use of chemicals, any slubs or faint and very infrequent marking of the background material is characteristic and is not deemed 'imperfect', however, if you are not totally satisfied with the material, please contact us within 7 working days and we will arrange to collect it at our own cost.

CREWEL FABRIC CONTENT AND SUITABILITY FOR UPHOLSTERY:

100% wool hand embroidery on 100% handloomed cotton tested to upholstery standards. Our crewel comprises approx. 48% wool, and contains at least 75% exempted fibres for the purposes of the match test. The fabric passes the cigarette test as specified in the furniture and furnishings (fire) (safety) regulations 1988. For upholstery purposes, it should be used with a schedule 3 interliner. Our fabrics can be flame retarded and stain proofed for contract use if necessary.

CLEANING AND SUNLIGHT PRECAUTION:

Due to the mixed wool and cotton content, we recommend dry cleaning only. Our fabrics are made using natural dyes and, like all naturally dyed materials, may fade in direct sunlight.